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ABSTRACT

Messages from the Governor and the State Librarian of Montana, background information on preconference activities, and an overview of the governor's conference process introduce this conference report. The report covers: (1) the planning process, including the purpose and goals of the conference, members of the various committees and subcommittees, and the charges to each of the committees; (2) the planning process for six regional preconferences and the Native American preconference, including the date and place of each meeting and the names of delegates selected to attend the Governor's Conference; (3) the selection of delegates to the Governor's Conference, including the official delegate list and background materials and orientation sessions for the delegates; (4) the process and structure of the Governor's Conference, including an overview of conference activities and lists of conference working group assignments and conference personnel; (5) the process of electing delegates to the White House Conference on Library and Information Services and the results of the elections; (6) the methodology used to evaluate the governors' conference, including both solicited and unsolicited evaluation results and a copy of the evaluation questionnaire with a tally of the responses; and (7) funding and support for the conference, including a list of major and other contributors. A copy of the conference agenda and the full text of the 43 resolutions adopted by the participants for presentation at the White House Conference are appended. (BBM)

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We wish also to thank former Commission members who supported the funding for the Governor's Conference:

C. E. Abramson, Missoula
Noreen Alldredge, Bozeman
Martha Davis, Dillon
Mary Hudspeth, Libby
Marie Thompson, Billings
Joan Toole, Helena
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GOVERNOR'S MESSAGE

The Honorable Stan Stephens
Governor of Montana

State of Montana
Office of the Governor
Helena, Montana 59620
406-444-3111

STAN STEPHENS
GOVERNOR

Dear Montanans:

Libraries represent the future of Montana and our nation. They've always been sources of knowledge and pleasure, and now they can connect us with distant places and people through technology and quick information exchange.

I was very pleased with the Montana Governor's Conference on Library and Information Services. The process used involved people from throughout the state, and it's one that I would recommend to other groups involved in the civic arena. The regional pre-conferences and the Native American pre-conference were ideal for soliciting the opinions of all interested parties. Montanans were given the opportunity to voice their thoughts and ideas and to select their own delegates to the Helena meeting. The Conference was democracy in action!

I hope that this process will continue and that the energy so evident at the Governor's Conference will come to life for librarian and information services at the state and local level. I commend all who were involved--the planners, the delegates, and the sponsors--for their commitment to our future.

Sincerely,

STAN STEPHENS
Governor

STATE LIBRARIAN'S MESSAGE

Montana's Governor's Conference represents months and months of hard work, particularly on the part of the conference coordinator, the planning committee, the various other committee chairs and members, and the conference directors. As Governor Stephens points out in his message, it was truly democracy in action, with many opportunities for involvement by all Montanans. Special care was taken to ensure that the conference would not be dominated by any one group, and to ensure that the Native American perspective was heard as well.

The planning process of the conference and of the seven preconferences was facilitated significantly by contracting with a coordinator for the conference and related activities, Robert Cooper. Without his abilities, skills, patience and good sense of humor, the responsibilities related to the myriad of details associated with such a conference would have fallen heavily on others whose responsibilities would not have allowed the attention which he devoted to the effort. In short, his efforts made Montana's Governor's Conference the smoothly-run, effective activity it was. Judging from the evaluations, the delegates agreed.

The resolutions which emerged and survived the preconference process were grouped under the three national themes of library and information services for literacy, for productivity, and for democracy. Three resolutions on literacy, twenty-four under productivity, and fifteen under democracy were finally passed, with a courtesy resolution also approved related to implementing these resolutions. These forty-three resolutions ran the gamut from funding to censorship, from the need for improved health science information to the image of librarians, and from state funds for public library construction to the indexing of local histories. Native American concerns also figured prominently in the resolutions including the need for a statewide database of tribal histories, the use of accurate Native American materials for story hours, and the need to increase the number of Native American librarians. Following the conference, staff sent the resolutions to the White House Conference to be included in those to be considered for the national conference.

Early in the planning process the Conference Directors made several decisions to which they adhered prior to and during the conference. These were considered essential in order to ensure that Montana's Governor's Conference was truly a conference representing the viewpoints of all Montanans. These included the following:

- Librarians and library professionals were not to dominate either the preconferences or the Governor's Conference itself.
- Because of the weight carried by comments of the State Librarian, he was to remain in the background during the deliberations of the delegates.
- No one group or individual was to dominate discussion; working groups were deliberately selected to attempt to ensure balance.
- The Native American perspective was to be heard by ensuring adequate representation and by providing opportunities for Native Americans themselves to speak.

- The final selection of the White House Conference delegates was made after the Governor's Conference itself to reduce the amount of electioneering during the conference itself. (Note: This decision did not meet with everyone's approval.)
- Each working group was staffed with a recorder equipped with a portable word processing unit.
- Each working group had a facilitator who was not a delegate, as well as resource people who were not delegates.
- A parliamentarian was hired for all plenary sessions and for consultation with the Presiding Conference Official prior to the conference.
- The six public library federations were utilized as the structure for facilitating the six regional preconfer-ences in order to push this activity down closer to the local level. Reaction to this decision was mixed, with some feeling that their particular federation performed well in making sure of adequate and varied participation, and others feeling that this task could have been accomplished more effectively.
- Montana's Governor's Conference would concentrate all its efforts on Montana issues because there were many issues of importance to be considered, and because, at times, it seemed that the national conference might not be held.
- The voice of the business community would be heard through the selection of strong representatives of that segment of the population.

Taking everything into account, Montana's Governor's Conference can be rated a success. Not everyone was happy with how the conference was handled, but many more seemed to be satisfied with it, than dissatisfied. Not all agreed with the level of involvement of the state librarian, and with the level of influence of the library and information professionals and of library trustees and friends at the preconferences and the Governor's Conference. However, the Conference did fulfill, for the most part, the charge of allowing equal voice for all four types of delegates. Judging from the evaluations, it would appear that the great majority of participants agree with this assessment.

The Governor's Conference and the forty-three resolutions passed by the delegates will serve as a useful guide as Montana plans its next ten years of library services. It will be interesting to see how Montana's issues compare with the national issues which emerge from the White House Conference.

This message from my office could not end without a special thank-you to the three other people who made this conference possible, Judith Meadows, Margaret Warden and Robert Cooper. Without their steadfastness, good sense, and good humor the conference would not have been possible. I wish also to thank Mary Doggett, Chair of the Montana State Library Commission, as well as present and former members of the Commission, for providing the support necessary for such an undertaking.

Richard T. Miller, Jr.
Montana State Librarian

SECTION I: INTRODUCTION

BACKGROUND INFORMATION

In January, 1988, Public Law 100-382 was signed, authorizing and requesting the president to call and conduct a White House Conference on Library and Information Services. That conference was subsequently designated to be held in Washington, D.C., on July 9-13, 1991. The state of Montana was awarded a White House Conference grant of $18,000 to conduct state-level preconference activities to the White House Conference.

Governor Stan Stephens appointed Richard T. Miller, Jr., State Librarian, to be Montana's Designated White House Conference Official, and decreed that Montana's preconference activity was to be a Governor's conference. A planning committee of three people (Judy Meadows, State Law Librarian; Margaret Warden, former member of the National Commission on Libraries and Information Science; and Richard Miller) began working in early October 1989 to make preliminary plans for Montana's Pre-White House Conference activities.

At its March 1989 meeting, the Montana State Library Commission approved an intent statement concerning the White House Conference on Library and Information Services; and voted to authorize the expenditure of $20,000 of Library Services and Construction Act funds to support state-level preconference activities.

On January 30, 1990, Montana's Preconference Activities Plan (Appendix A) was submitted to the National Commission on Libraries and Information Science (NCLIS). The Plan called for a Governor's Conference on Library and Information Services, preceded by six regional preconferences. The conference themes, delegate selection process, and resolution process for the Governor's Conference were designed to parallel those of the White House Conference.

Planning Officials of the Governor's Conference (left to right): Robert Cooper (Conference Coordinator), Margaret Warden (Conference Director), Judith Meadows (Presiding Conference Official and Conference Director), and Richard Miller (Conference Director and State Librarian)

OVERVIEW OF THE GOVERNOR'S CONFERENCE PROCESS

"That every citizen be information rich" was the vision of the Montana Governor's Conference convened in Helena, Montana, at the Park Plaza Hotel from Sunday, January 6, 1991, through Tuesday, January 8, 1991. Focusing on the three conference themes of library and information services for literacy, for productivity, and for democracy, the 59 delegates to the Governor's Conference adopted 43 resolutions for improving library and information services in Montana and the Nation. Governor's Conference delegates also selected from among their number Montana's four delegates and four alternate delegates to the July 1991 White House Conference on Library and Information Services.

Delegates to the Governor's Conference were selected from the following four categories: private sector and general public, government officials, library and information professionals, and library trustees and friends. During September and October of 1990, six regional pre-conferences were held across Montana where citizens met in their local areas to select Governor's Conference delegates and to identify regional issues to be deliberated at the Governor's Conference. In addition, a Native American Preconference to the Governor's Conference met in Helena on Saturday, November 10, 1990 to discuss Native American involvement in library and information issues and to elect delegates to the Governor's Conference.

The three persons responsible for the preliminary conference planning (Richard T. Miller, Jr., Judith A. Meadows, and Margaret S. Warden) subsequently served as Conference Directors. In March 1990 a Conference Coordinator, Robert Cooper, was contracted for development of the Governor's Conference and related activities. A 16-member Conference Planning Committee, (in May 1990) accepted the charge of setting the direction, policies, and protocol for the Governor's Conference process, and this committee established the following task-oriented subcommittees in July 1990: Delegate Selection; Resolutions; Themes; and Local Arrangements. A Native American Preconference Planning Committee was added in October 1990.

SECTION II: THE PLANNING PROCESS

PURPOSE AND GOALS

The 1991 Governor's Conference on Library and Information Services served as Montana's preconference activity to the White House Conference on Library and Information Services. The national impetus for this important conference activity occurs only once a decade, and it is important for Montana to be involved to attempt to shape the national agenda. The networking inspired among conference participants, and the resolutions resulting from the conference process, will serve as a long-term foundation for future planning and cooperation among information providers and consumers.

The Governor's Conference on Library and Information Services process set the following goals:

(1) address the three national themes for the White House Conference on Library and Information Services — Library and Information Services for Productivity, for Literacy, and for Democracy, and;

(2) develop resolutions for the improvement of library and information services in Montana and the Nation, and their use by the public, and;

(3) follow the national guidelines for the composition of delegates with the additional consideration of Montana's Native Americans and those citizens with special physical or mental challenges, and;

(4) involve a statewide preconference structure with a "grass roots" or "town meeting" approach to provide open forums for ideas and participation, and,

(5) select four delegates and four alternates to attend the White House Conference on Library and Information Services.

Subcommittee Chairs Take a Break on the Last Day of the Conference: Martha Davis — Delegate Selection Subcommittee (left), and Claudette Morton — Resolutions Subcommittee (right)

CONFERENCE COMMITTEES

Conference Directors

Judith A. Meadows
State Law Librarian
State Law Library of Montana
Richard T. Miller Jr.
State Librarian
Montana State Library
Margaret S. Warden
Former Commissioner, NCLIS

Conference Planning Committee

Avis R. Anderson
Ron Ashabraner
Judy Bohrnsen
Bruce A. Bugbee
Larry Fasbender
Lois A. Fitzpatrick
Joyce Grande
Beverly Knapp
Georgia Lomax
Marilyn Miller
Charles W. Walk
Steve Yeakel

Native American Preconference Planning Committee

Mike Hill, Chair
Tim Bernardis
Rene Dubay
Tom Proctor
Wayne Stein
Bum Stiffarm
Ellen Swaney

Subcommitte on Themes

Sue Nissen, Chair
Jim Beery
Mary Bushing
Karen Everett
Kathy Kaya
Lorrie Monprode-Holt
Rodney Svee

Subcommittee on Resolutions

Claudette Morton, Chair
Karen Hatcher
Mark Richardson
James Parker Shield
Marc Spratt
Jenny Younger

Subcommittee on Delegate Selection

Martha Davis, Chair
Arlis Bidwell
Andrine Haas
Susan Long
Joe Morris
Myrna Omholt-Mason
William Sternhagen

Subcommittee on Local Arrangements

Lois Fitzpatrick, Chair
Cheri Bergeron
Jerry Christison
Beth Furbush
Pam Harris
Suzy Holt
Barbara Ridgway
Kathy Schwanz
Darlene Staffeldt
John Thomas
Nikki Whearty

Conference Subcommittee on Resolutions

Jenny Younger, Chair
Sheila Cates
Philip Heikkinen
Diane Gunderson
Mary Jane West
Charlotte LeVasseur

Conference Subcommittee on Delegate Education

Sheila Cates
Sue Nissen

COMMITTEE CHARGES

Charge to the Planning Committee:

1. Working with the Conference Coordinator and the Conference Directors, review the overall plans for the regional pre-conferences, the Governor's Conference, and the White House Conference and make recommendations for increasing the effectiveness of the process
2. Act as a "sounding board" for the planning of activities, recommending changes as appropriate
3. Meet immediately following the six regional pre-conferences to assess what needs to be done at the Governor's Conference, and to review plans for that conference

4. Review and modify as appropriate the charges to the subcommittees
5. Make specific recommendations concerning the selection of delegates, as guidance to the Subcommittee on Delegate Selection
6. Make other recommendations concerning the functioning of the subcommittees
7. Make specific recommendations concerning how the three conference themes should be explored
8. Remain in contact with the Conference Coordinator during the planning of the Conference and related activities, and offer feedback as the planning progresses

Charge to the Native American Planning Committee:

1. Working with the Conference Coordinator and the Conference Directors, create a plan for a statewide Native American Preconference that will ensure Native American concerns, issues, resolutions, and delegates are part of the 1991 Montana Governor's Conference on Library and Information Services
2. Assist in a promotional effort to make Native Americans from all parts of Montana aware of the importance of both the Native American Preconference and the Governor's Conference
3. Make specific recommendations concerning the selection of delegates, as guidance to the Subcommittee on Delegate Selection

Charge to Subcommittee on Delegate Selection:

1. To develop guidelines for the regional pre-conferences and for the Governor's Conference in accordance with national guidelines on the makeup of delegates
2. To develop methods for the identification of delegates to the Governor's Conference such that each of the four categories is easily identifiable and such that there will be no questions concerning who is a bona fide delegate to the Conference
3. To work with the Conference Coordinator and with the Conference Planners to implement a method for selecting the four delegates and four alternates to the White House Conference

Charge to Subcommittee on Conference Themes:

1. To develop methods by which the three themes of the White House Conference — i.e., Library and Information Services for Productivity, for Literacy, and for Democracy — will be explored during the regional pre-conferences and during the Governor's Conference

2. To subdivide into three component parts with each part exploring one of the themes
3. To provide a cohesive approach to the exploration of the three themes by presenting a coordinated plan for the consideration of all three themes
4. To work with the Subcommittee on Resolutions in determining how to fit the resolutions under the three themes, or otherwise how to weave the themes and resolutions together
5. To work with the Conference Coordinator and the Conference Directors to develop an approach to use with:
    a. Participants at the regional pre-conferences
    b. Delegates to the Governor's Conference
    c. Delegates and alternates to the White House Conference

    such that the information needs of these delegates are adequately served in order to prepare them for deliberation of the issues

Charge to Subcommittee on Resolutions:

1. To develop or adapt a standardized form to follow for the introduction and consideration of resolutions at both the regional pre-conferences, and at the Governor's Conference
2. To combine, edit, or otherwise modify resolutions from the pre-conferences, and during the Governor's Conference so that:
    a. the intent of each original resolution is not altered
    b. similar elements are combined in order to facilitate discussion of and voting on resolutions
    c. each resolution relates to one of the conference themes: democracy, literacy, or productivity
3. To develop a method for the adequate consideration of resolutions during the Governor's Conference
4. To work with the Conference Coordinator and the Conference Directors on the final editing of resolutions to be submitted to the White House Conference planners

Charge to Subcommittee on Local Arrangements:

1. To work with the Conference Coordinator to ensure that all logistical matters are planned and executed during the Governor's Conference
2. To work with the Conference Coordinator to review guidelines for logistical planning of the regional pre-conferences
3. To recruit additional personnel during the Governor's Conference to ensure that the meeting runs smoothly and to handle all contingencies which arise

SECTION III: THE PRECONFERENCES

Preconference Activities in the Sagebrush Federation Area, Miles City

PLANNING

At the first meeting of the Conference Planning Committee on May 9, 1990, Conference Directors proposed six regional preconferences to be conducted prior to the January 1991 Governor's Conference. It was determined that a regional preconference would be held in each of the library federation areas. The Subcommittee on Resolutions designed a form for recording the issues put forth during the preconferences. The Subcommittee on Delegate Selection designed nomination forms to elect four Governor's Conference delegates and four alternates to be elected at each preconference. The headquarters library in each federation was granted a $500.00 stipend to cover the expenses of planning and organizing the regional preconference in its area.

After the first preconferences were held, it became obvious that Native American participation was lacking. Since the Conference Directors felt it imperative that Montana's Native Americans be part of the Governor's Conference process, a Native American Preconference Planning Committee was formed to plan, promote, and conduct a preconference, focusing on the library and information needs of Native Americans across Montana. The Native American Preconference in Helena had the same agenda as the six other preconferences.

REGIONAL PRECONFERENCES TO THE MONTANA GOVERNOR'S CONFERENCE ON LIBRARY AND INFORMATION SERVICES

Golden Plains Preconference
10:00 a.m. until 4:00 p.m.
Thursday, September 13, 1990
Best Western Cottonwood Inn
Highway 2 East
Glasgow, MT

Sagebrush Preconference
10:30 a.m. until 4:00 p.m.
Friday, September 21, 1990
Mac's IGA Hospitality Room
711 S. Haynes Avenue
Miles City, MT

Tamarack Preconference
10:30 a.m. until 3:30 p.m.
Friday, September 28, 1990
Missoula Public Library
301 E. Main
Missoula, MT

Native American Preconference
10:00 a.m. to 4:00 p.m.
Saturday, November 10, 1990
Lewis & Clark Public Library
120 S. Last Chance Mall
Helena, MT

South Central Preconference
9:30 a.m. until 4:00 p.m.
Saturday, September 22, 1990
Senior Community Center
360 North 23rd Street
Billings, MT

Pathfinder Federation
9:30 a.m. until 3:30 p.m.
Friday, October 12, 1990
Great Falls Public Library
301 2nd Avenue North
Great Falls, MT

Broad Valleys Preconference
10:30 a.m. until 3:30 p.m.
Monday, October 15, 1990
Lewis and Clark Public Library
120 S. Last Chance Mall
Helena, MT

PRECONFERENCE PROCESS AND STRATEGY

The overall planning of the regional preconferences was left to the discretion of those involved in planning at the local federation level. A suggested preconference agenda and some publicity materials were made available through the office of the conference coordinator. When requested, assistance was also available for the printing and mailing of preconference invitations. The Governor's Conference Coordinator and one of the three Conference Directors were to attend each preconference to observe and assist as required.

Preconference planners were advised that each preconference was to involve the general public, government officials, library and information professionals, and library trustees and friends. The preconferences were to be structured in a manner to encourage the discussion of a wide range of issues those attending felt were important to the future of library and information services in their area. The issues emerging at the preconferences were to be recorded in a specified written format for direct input to the Governor's Conference. Each preconference was also to hold an election using nomination forms provided by the Subcommittee on Delegate Selection. The participants at each preconference were to elect from among their number one Governor's Conference delegate and one alternate in each of the four categories to be represented at the Governor's Conference.

Preconference Activities in the South Central Federation Area, Billings

PRECONFERENCE RESULTS

Each of the seven preconferences was unique, possessing local flavor and/or cultural diversity. Despite intensive efforts to extend invitations beyond those already associated with libraries, preconference attendance was dominated by librarians and library supporters.

Number of Regional Preconferences: 6

Total Invitations Sent By Direct Mail: over 900

Total Attendance (all Preconferences): Signed Rosters = 224
Counted At Sites = 256

GOLDEN PLAINS PRECONFERENCE (Glasgow):

Number in Attendance: Counted = 21 Signed Roster = 15

Election Results:

Library and Information Professionals
Delegate: Patricia Knudsen, Glasgow
Alternate: Sheila Lee, Plentywood

Library Trustees or Friends
Delegate: Louise Nieskens, Peerless
Alternate: none

Government Officials
Delegate: none
Alternate: none

General Public
Delegate: Beverly Hadley, Glasgow
Alternate: none

SAGEBRUSH PRECONFERENCE (Miles City):
Number in Attendance: Counted = 35 Signed Roster = 32

Election Results:

Library and Information Professionals
Delegate: Rolane Christofferson, Terry
Alternate: Delores Drennen, Miles City

Library Trustees or Friends
Delegate: Eleanor N. Gray, Miles City
Alternate: Joan Delano Haute, Colstrip

Government Officials
Delegate: none
Alternate: none

General Public
Delegate: Bethany R. Redlin, Sidney
Alternate: Jean Failing, Miles City

SOUTH CENTRAL PRECONFERENCE (Billings):
Number in Attendance: Counted = 48 Signed Roster = 44

Election Results:

Library and Information Professionals
Delegate: Gaye R. Walter, Huntley
Alternate: Jane L. Howell, Billings

Library Trustees or Friends
Delegate: Janet Stevenson, Hardin
Alternate: none

Government Officials
Delegate: none
Alternate: none

General Public
Delegate: Joan L. Voise, Ryegate
Alternate: Carolyn M. Nelson, Billings

TAMARACK PRECONFERENCE (Missoula):

Number in Attendance: Counted = 28 Signed Roster = 25

Election Results:

Library and Information Professionals
Delegate: Sally Bullers, Missoula
Alternate: Karen Rehard, Missoula

Library Trustees or Friends
Delegate: Jerry C. Long, Missoula
Alternate: none

Government Officials
Delegate: C. E. Abramson, Missoula
Alternate: none

General Public
Delegate: Bruce Bugbee, Missoula
Alternate: none

PATHFINDER PRECONFERENCE (Great Falls):

Number in Attendance: Counted = 30 Signed Roster = 26

Election Results:

Library and Information Professionals
Delegate: Peggy Floerchinger, Conrad
Alternate: Cynthia Rooley, Chester

Library Trustees or Friends
Delegate: Gary L. Cady, Joplin
Alternate: Ann Boettcher, Big Sandy

Government Officials
Delegate: none
Alternate: none

General Public
Delegate: Bob James, Great Falls
Alternate: Donna Albers, Fort Benton

BROAD VALLEYS PRECONFERENCE (Helena):
Number in Attendance: Counted = 94 Signed Roster = 82

Election Results:

Library and Information Professionals
Delegate: Deborah Schlesinger, Helena
Alternate: Mike Schulz, Dillon

Library Trustees or Friends
Delegate: Jack Hutchison, Sheridan
Alternate: Bev Coleman, Lincoln

Government Officials
Delegate: Beverly H. Knapp, Bozeman
Alternate: Kelly Elser, Sheridan

General Public
Delegate: Susanne DesJardins, Dillon
Alternate: Toni Person, Helena

NATIVE AMERICAN PRECONFERENCE (Helena):
Number of Attendance: Counted = 15 Signed Roster = 13

Election Results:

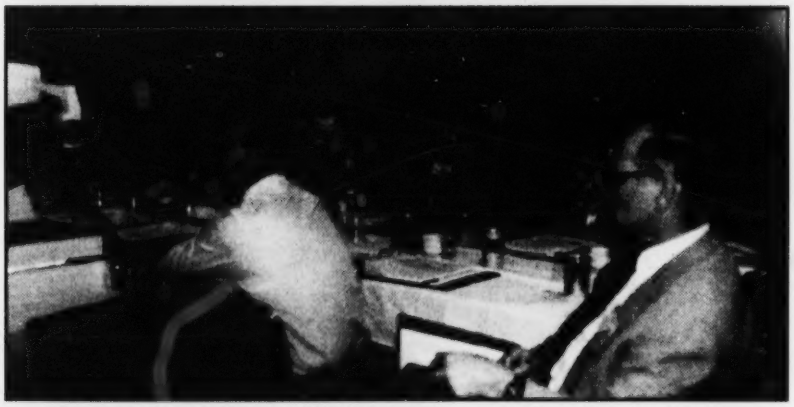
Library and Information Professionals
Delegate: Rosemary Austin, Browning
Alternate: Nathan Bender, Bozeman

Library Trustees or Friends
Delegate: None
Alternate: None

Government Officials
Delegate: Norma Bixby, Lame Deer
Alternate: Margarett Perez, Harlem

General Public
Delegate: Deanna Parisian, Great Falls
Alternate: None

SECTION IV: THE DELEGATE PROCESS



Governor's Conference Working Group Drafting Resolutions

DELEGATE SELECTION

At the direction of the Conference Planning Committee, the Subcommittee on Delegate Selection implemented a process designed to certify 60 individuals as Governor's Conference delegates. In accord with White House Conference guidelines, each of the four delegate classifications (Library and Information Professionals, Library Supporters, Government Officials, and General Public) would be represented by 15 Governor's Conference delegates.

The Governor's Conference delegate selection process called for four delegate slots and an equal number of alternate slots to be elected at each of the seven preconferences. The remaining 32 of the total 60 delegate slots and a reasonable number of alternate slots were to be filled by decision of the Subcommittee on Delegate Selection through a widely disseminated at-large application process. Any delegate slots allotted to the preconferences that were not utilized, would also be filled through the at-large delegate selection process.

To facilitate the delegate selection process, an official delegate nomination form was developed for use at the preconference elections, and an at-large delegate application form was disseminated to those interested in being considered for selection by the Subcommittee on Delegate Selection. Press releases to media statewide, and display posters promoted the preconferences and encouraged Montanans to become involved in the Governor's Conference process. In addition, preconference invitations were sent directly to hundreds of citizens on the recommendation of Conference Planning Committee members and librarians across the state. At-large delegate application forms were included in a mailing of the Montana State Library Newsletter and the Health Information Bulletin of the Montana Area Health Education Center. The office of the conference coordinator processed more than 100 requests for at-large delegate application forms.

In November 1990, after the preconferences were completed, the Subcommittee on Delegate Selection sorted through nearly 200 at-large delegate applications to augment the number of delegates and alternates elected at the preconferences. During December and early January, ten delegate changes occurred as alternates replaced delegates no longer able to attend the Governor's Conference. The following list reflects the final delegate situation (with substitutions noted) as the Governor's Conference convened on January 6, 1991:

OFFICIAL DELEGATE LIST

Government Officials:

C. E. Abramson, Missoula
Bob Andersen, Helena
Norma Bixby, Lame Deer (replacing Margarett C. Perez, Harlem)
Jerry Christison, Helena
Frank M. Davis, Dillon
Fred Fisher, Helena (replacing Eileen Sansom, Lewistown)
Donna Heggem, Winifred
Joyce Janacaro, Whitehall
Beverly H. Knapp, Bozeman
Carl Knudsen, Saco
Claudette Morton, Dillon (replacing Mike Mathew, Billings)
~~Barbara L. Saint, Thompson Falls (absent from Conference)~~
Gary L. Spaeth, Joliet
Dennis M. Taylor, Helena
David L. Toppen, Helena

Alternates (Government Officials):

~~Norma Bixby, Lame Deer - Alternate for Margarett C. Perez~~
Kelly Elser, Sheridan - Alternate for Beverly H. Knapp
~~Claudette Morton, Dillon - 1st Alternate~~
~~Fred Fisher, Helena - 2nd Alternate~~
Tony Herbert, Helena - 3rd Alternate
Miral D. Gamradt, Bozeman - 4th Alternate
Rose Marie Aus, Glendive - 5th Alternate

General Public:

Ron Ashabraner, Helena
Bruce Bugbee, Missoula
Mary L. Conklin, Kalispell
Clyde A. Cromwell, Laurel
Susanne DesJardins, Dillon
Jean Failing, Miles City (replacing Bethany R. Redlin, Sidney)
Beverly Hadley, Glasgow
Jessica Higgins, Ryegate
Bob James, Great Falls
Mike H. Johnson, Butte
Anita M. Nelson, Missoula
Charles L. Nottingham, Havre
Deanna Parisian, Great Falls
Joan L. Voise, Ryegate
J. R. Weber, Brusett

Alternates (General Public):

Donna Albers, Ft. Benton - Alternate for Bob James
~~Jean Failing, Miles City - Alternate for Bethany R. Redlin~~
Carolyn M. Nelson, Billings - Alternate for Joan L. Voise
Toni Person, Helena - Alternate for Susanne DesJardins
Alfred M. Stiff, Bozeman - 1st Alternate
Connie N. Townsend, White Sulphur Springs - 2nd Alternate
Jane M. Estill, Anaconda - 3rd Alternate
Fred W. Thiel, Great Falls - 4th Alternate

Library Trustees and Friends:

Jesse M. Barnhart, Broadus
Gary L. Cady, Joplin
Bev Coleman, Lincoln (replacing Jack Hutchison, Sheridan)
Mary Doggett, White Sulphur Springs
Eleanor N. Gray, Miles City
Mary Ann Hampton, Ft. Benton (replacing Lisa Gruber, Joliet)
Mary A. Hardy, Sidney
Joan C. Kurz, Billings
Jerry C. Long, Missoula
Louise Nieskens, Peerless
James H. Nybo, Helena
Patricia A. Palagi, Billings
Blanche Richardson, Plains
Emory M. Robotham, Glasgow
Janet Stevenson, Hardin

Alternates (Library Trustees and Friends):

Ann Boettcher, Big Sandy - Alternate for Gary L. Cady
~~Bev Coleman, Lincoln - Alternate for Jack Hutchison~~
Joan Delano Haute, Colstrip - Alternate for Eleanor N. Gray
~~Mary Ann Hampton, Ft. Benton - 1st Alternate~~
Lisa Gruber, Joliet - 1st Alternate
Barbara Mickell, Rosebud - 2nd Alternate
Norma Bangs, Stevensville - 3rd Alternate
Peggy Munoz, Hamilton - 4th Alternate

Library and Information Professionals:

Frank Adams, Helena
Nathan E. Bender, Bozeman (replacing Rosemary Austin, Browning)
Sally Bullers, Missoula
Delores Drennen, Miles City (for Rolane Christofferson, Terry)
Peggy Floerchinger, Conrad
Elizabeth S. Hamby, Hamilton (for Gail Wilkerson, Miles City)
Karen A. Hatcher, Missoula
Patricia Knudsen, Glasgow
Deborah Schlesinger, Helena
Peggy Stauffer, Sidney
Gaye R. Walter, Huntley
Izella W. Warner, Chinook
Raelen Williard, Helena
John York, Kalispell
William Zook, Miles City

Alternates (Library and Information Professionals):

~~Nathan E. Bender, Bozeman - Alternate for Rosemary Austin~~
~~Delores Drennen, Miles City - Alternate for Rolane Christofferson~~
Jane L. Howell, Billings - Alternate for Gaye R. Walter
Sheila Lee, Plentywood - Alternate for Patricia Knudsen
Karen Rehard, Missoula - Alternate for Sally Bullers
Cynthia Rooley, Chester - Alternate for Peggy Floerchinger
Mike Schulz, Dillon - Alternate for Deborah Schlesinger
Janet Jelinek, Billings - Academic Library Alternate
~~Elizabeth S. Hamby, Hamilton - Special Library Alternate~~
Carolyn Pardini, Roberts - School Library Alternate
Greta J. Chapman, Libby - Public Library Alternate

DELEGATE EDUCATION

With the delegates and alternates identified, a delegate education process coordinated by Sheila Cates, Library Development Coordinator for the Montana State Library, was initiated. The delegate education effort was designed to provide the delegates with pertinent background materials concerning libraries and information transfer, in addition to familiarizing them with the Governor's Conference and White House Conference processes.

The conference coordinator worked closely with the Subcommittee on Themes and several conference volunteers to prepare and send delegate notebooks to each delegate. The notebook contained:

- Delegate Lists
- Preliminary Conference Agendas
- Charge to the Delegates From the Conference Directors
- Conference Rules and Procedures
- Parliamentary Procedure Guidelines
- Guidelines for Conference Observers
- Procedures for Electing White House Conference Delegates
- Resolution Format & Example
- Montana Fact Sheets: Literacy; Democracy; Productivity; Montana's Libraries; Western Library Network; Funding; Technology
- Preliminary Resolutions from the Preconferences
- Report of the Blue Ribbon Panel on Libraries at Risk
- Summary of Issues Raised at the Preconferences
- Results of the Brainstorming Sessions at the Preconferences
- White House Conference Brochures
- Special Interest Materials

During the Governor's Conference, delegate education continued in the form of orientation sessions featuring resource persons to answer delegate questions about the materials they had been reading and discussing. An informative panel presenting a range of viewpoints on the future of libraries was also on the agenda.

The keynote speaker, Bob Berring, Professor of Law and Law Librarian at the University of California, Berkeley, delivered an enthralling opening conference message challenging all present to look beyond the aging image of the library role and into a future full of new promise. The Honorable Stan Stephens, Governor of the State of Montana, shared with attendees recent improvements in library funding and complemented the Governor's Conference planners on the open, democratic method used to choose delegates. The Honorable Pat Williams, U.S. House of Representatives, encouraged delegates to embrace the significance of the White House Conference process and the important role libraries play in future of Montana and the nation.

SECTION V: THE GOVERNOR'S CONFERENCE

CONFERENCE PROCESS AND STRUCTURE

Judith A. Meadows, Presiding Conference Official, convened the Montana Governor's Conference on Library and Information Services at 6:35 p.m. on Sunday, January 6, 1991, in the Elkhorn Room at the Park Plaza Hotel in Helena, Montana. A copy of the complete agenda is contained in Appendix A. Despite the winter weather which played havoc with travel plans, 59 of the 60 delegates answered the first conference roll call. The plan, formulated and refined over the previous year, was about to be tested.

Delegates Vote on Final Resolutions During General Session IV

The results of the first part of the plan, the preconference structure were, by design, to be evident throughout the entire Governor's Conference. The starting point for many of the delegates consisted of an experiential foundation gained from attending a preconference. Additionally, prior to the Governor's

Conference, all the delegates had the advantage of previewing the set of preliminary resolutions resulting from the preconferences. The grassroots involvement with statewide representation was an intentional element of the conference process. Throughout the Governor's Conference itself, delegates elected at the preconferences were disposed to adopt a posture on the issues they felt was in accord with the regional or cultural views of the preconference participants who elected them. Even the at-large delegates were for the most part sensitive to the constituency, organization, or profession they were identified with when chosen to be a delegate. The 59 delegates in attendance at the Governor's Conference were all contributing beyond themselves.

The process in which the delegates invested themselves had two defined goals: (1) adopt a set of resolutions for the next decade of library and information services in Montana and the nation; (2) Elect 4 delegates and 4 alternates to represent Montana at the July 1991 White House Conference on Library and Information Services in Washington, D.C.

Six working groups of ten delegates each would sequester themselves in satellite conference rooms and propose, debate, and vote on resolutions. Only those resolutions which received a majority vote in a working session would be eligible to be considered before the general assembly of delegates on the final afternoon of the conference. Each working group was assisted by a facilitator, a resource person, and a recorder who were not delegates.

The working groups were as follows:

CONFERENCE WORKING GROUP ASSIGNMENTS

Group #1 - Room: Rimini A

Facilitator: Jon Sesso

Resource Person: Georgia Lomax

Recorder: Birgit Stipich

Frank Adams
Bruce Bugbee
Jerry Christison
Bev Coleman
Fred Fisher
Eleanor Gray
Beverly Hadley
Beverly Knapp
Gaye Walter
Raelen Williard

Group #2 - Room: Elkhorn A

Facilitator: Karen Everett

Resource Person: Rita Schmidt

Recorder: Elizabeth Pofalh

Ron Ashabraner
Norma Bixby
Karen Hatcher
Pat Knudsen
Jerry Long
Louise Nieskens
Pat Palagi
Debbie Schlesinger
Gary Spaeth
John York

Suzy Holt Addresses the Governor's Conference Delegates on Health Care Issues

BEST COPY AVAILABLE

Group #3 - Room: Suite 203

Facilitator: David Orendorff

Resource Person: Beverly Gibson

Recorder: Diane Gunderson

Sally Bullers
Mary Ann Hampton
Jessica Higgins
Carl Knudsen
Claudette Morton
Jim Nybo
Deanna Parisian
Janet Stevenson
Emory Robotham
Leza Hamby

Group #4 - Room: Unionville

Facilitators: Dr. Henry McClernan
Lois Fitzpatrick

Resource Person: Barbara Ridgway

Recorders: Mary Jane West
Marlene Kennedy

C.E. Abramson
Bob Andersen
Nathan Bender
Gary Cady
Mary Conklin
Jean Failing
Joan Kurz
Charles Nottingham
David Toppen
William Zook

Group #5 - Room: Rimini B

Facilitator: Marie Deegan

Resource Person: Susan Long

Recorder: Bruce Newell

Jesse Barnhart
Susanne Des Jardins
Mary Doggett
Peggy Floerchinger
Mary Hardy
Bob James
Joyce Janacaro
Mike Johnson
Dennis Taylor
Izella Warner

Group #6 - Room: Marysville

Facilitator: Mary Hudspeth

Resource Person: Andrine Haas

Recorder: Charlotte Henson

Delores Drennen
Clyde Cromwell
Frank Davis
Donna Heggem
Anita Nelson
Blanche Richardson
Peggy Stauffer
Joan Voise
J.R. Weber

When the working groups completed their activity of proposing resolutions, the business of the general sessions began. Under the direction of the Presiding Official, Judith A. Meadows, who was assisted by the Conference Parliamentarian, Lucile Backus Alt, the entire delegate body assembled to consider adoption of the proposed resolutions. Long hours of debate, impassioned pleas for and against various proposed resolutions, and intensive amending preceded the adoption of the final set of resolutions.

RESULTS

A total 43 resolutions was officially adopted at the Governor's Conference. (See APPENDIX B for complete text of the conference resolutions.)

CONFERENCE PERSONNEL

Conference Parliamentarian:

Lucile Backus Alt
Certified Professional Parliamentarian
Kalispell, MT

Speakers:

Dr. Robert Berring
Professor of Law and Law Librarian
University of California, Berkeley

Karen Everett
Director of Admissions and Enrollment Management
Eastern Montana College

The Honorable Stan Stephens
Governor of Montana

Margaret S. Warden
Former Commissioner, NCLIS

The Honorable Pat Williams
United State House of Representatives

Resolutions Support Committee:

Jenny Younger, Acting Chair
Sheila Cates
Phil Heikkinen
Char LeVasseur

Facilitators:

Karen Everett
David Orendorff
Mary Hudspeth
Dr. Henry McClernan
Jon Sesso
Marie Deegan

Resource Persons:

Andrine Haas, Director
Jane Carey Memorial Library
Dawson Community College
Glendive, MT

Georgia Lomax, Director
Flathead County Library
Kalispell, MT

Susan Long, Director
Medical Library
Kalispell Regional Hospital
Kalispell, MT

Barbara Ridgway
District Library Media Coordinator
Instructional Materials Center
Helena, MT

Rita Schmidt
Librarian, Morningside School
Great Falls, MT

Beverly Gibson
Montana Association of Counties
Helena, MT

Recorders:

Birgit Stipich
Diane Gunderson
Elizabeth Pofalh
Mary Jane West
Bruce Newell
Charlotte Henson

Panel Members:

Richard Miller, Moderator
State Librarian, Montana State Library

Jerry Christison
Asst. Deputy Dir / SBA

Jane Howell
Eastern Montana College

Beverly H. Knapp
City of Bozeman Commissioner

Georgia Lomax, Director
Flathead County Library

Eric Feaver
Montana Education Association

SECTION VI: MONTANA'S DELEGATION TO THE WHITE HOUSE CONFERENCE ON LIBRARY AND INFORMATION SERVICES

INTRODUCTION

The 1991 White House Conference on Library and Information Services will be attended by delegates from each of the fifty states, the District of Columbia and six U.S. territories. The Conference is charged with creating public policy proposals which will improve our nation's library and information resources and thereby enhance literacy, increase productivity and strengthen democracy.

The State of Montana has been invited to send four official delegates to the White House Conference. The Montana Governor's Conference process contained the methodology for selecting Montana's White House Conference delegates and alternates.

THE ELECTION PROCESS

The Governor's Conference Directors and the Conference Planning Committee determined that Montana's White House Conference delegates would be selected from the delegates to the Governor's Conference. An election process was initiated under the guidelines contained in "Procedures for Election of Delegates and Alternates to the White House Conference," a copy of which can be obtained by contacting the State Library.

WHITE HOUSE CONFERENCE ELECTION RESULTS

After an initial balloting process conducted during the Governor's Conference, a final mail ballot was sent to the 58 delegates ruled eligible to vote by the Subcommittee on Delegate Selection. The Governor's Conference Tellers Committee counted 50 valid ballots for White House Conference delegates on Friday, January 25, 1991. The Tellers Committee reported the following results:

Library and Information Professionals

Delegate:	John York, Kalispell
1st Alternate:	Gaye Walter, Huntley
2nd Alternate:	Karen Hatcher, Missoula

Library Trustees and Friends

Delegate:	James Nybo, Helena
1st Alternate:	Eleanor Gray, Miles City
2nd Alternate:	Janet Stevenson, Hardin

Government Officials

Delegate:	Carl Knudsen, Saco
1st Alternate:	Frank Davis, Dillon
2nd Alternate:	Beverly Knapp, Bozeman

General Public

Delegate:	Deanna Parisian, Great Falls
1st Alternate:	Bruce Bugbee, Missoula
2nd Alternate:	Mary Conklin, Kalispell

Early in June 1991 two additional delegates from Montana were selected by NCLIS Chairman Charles Reid, as at-large delegates to the White House Conference. These are:

Ron Ashabraner, Helena
William Cochran, Billings

Governor Stan Stephens nominated Mr. Ashabraner, and U. S. Representative Pat Williams nominated Mr. Cochran.

The Honorable Pat Williams, U.S. Representative, Western District, and Member of the White House Conference Advisory Committee, Addresses the Conference at Lunch on the Last Day of the Conference

SECTION VII: CONFERENCE EVALUATION

EVALUATION METHODOLOGY

Evaluation was an ongoing concern throughout the entire Governor's Conference process. The Conference Planning Committee as a whole and the various subcommittees, as well as the individual members of those entities, were utilized in an advisory capacity to gauge the progress and effectiveness of each stage of conference activity. The Conference Directors and the Conference Coordinator met weekly for almost a year to review conference progress, discuss problems encountered, and update one another on communications each received from others around the state about the Conference process. An office was established in the Montana State Library to serve as a conference headquarters to provide easy access for those with questions or comments.

SOLICITED EVALUATION RESULTS

The following survey questions were sent to the 55 delegates who attended the Governor's Conference. Postage paid return envelopes channelled through the Conference Tellers Committee ensured anonymity for those responding. Following are summary results of the 48 surveys returned. Complete results may be obtained from the State Library.

Survey Cover Letter:

January 14, 1991

Dear Conference Delegate:

Would you please assist me in fulfilling the reporting requirements for the grants supporting the Governor's Conference process by completing the enclosed evaluation? Mail this survey by Wednesday, January 23 in the same envelope you use to return your White House Conference ballot. To maintain the anonymity of the balloting process and the evaluation process, do not include your name.

If you have comments on the Governor's Conference you would like to provide to me directly, or if you have additional comments beyond the scope of this survey that you would like recorded in the permanent conference records, contact me at the telephone and/or address listed on this stationery.

Thank you.

Bob Cooper
Conference Coordinator

EVALUATION SURVEY FOR THE 1991 MONTANA GOVERNOR'S CONFERENCE ON LIBRARY AND INFORMATION SERVICES

January 6-8, 1991/Park Plaza Hotel

Directions:

1 = STRONGLY AGREE (SA) 2 = AGREE (A) 3 = NEUTRAL (N)
4 = DISAGREE (D) 5 = STRONGLY DISAGREE (SD)

Using the above scale, please rate your position on the following 16 statements about the 1991 Montana Governor's Conference on Library and Information Services:

____ 1. The conference agenda was helpful in accomplishing the conference mission(s).

Responses: SA=27, A=25, N=0, D=0, SD=0
Comments:
Generally positive, with the primary complaint being the shortness of time to work on resolutions for all three conference themes.

____ 2. The conference speakers contributed to the conference experience.

Responses: SA=18, A=30, N=1, D=0, SD=0
Comments:
Generally positive except for offense taken at the comments of one speaker who criticized a public official.

____ 3. The conference staff were helpful and available.

Responses: SA=18, A=8, N=1, D=0, SD=0
Comments:
Comments were extremely positive with one exception which stated that a conference member dominated discussion in one of the groups.

____ 4. The written conference support materials were adequate.

Responses: SA=24, A=20, N=3, D=0, SD=0
Comments:
Generally positive; the negatives noted were a need to have the materials earlier, and better explanation of the goals of the working groups.

____ 5. The equipment used at the conference aided the conference process.

Responses: SA=22, A=15, N=9, D=1, SD=0
Comments:
Generally positive.

___ 6. The working groups were helpful to me in dealing with the issues.

Responses: SA=24, A=19, N=1, D=0, SD=0
Comments:
Mostly positive, but with some complaints centering around the working group process, described by individuals as "cumbersome" or having to deal with too many resolutions.

___ 7. The facilitator for my working group did a good job of helping my group accomplish its mission.

Responses: SA=27, A=11, N=4, D=2, SD=0
Comments:
Although the responses indicated some dissatisfaction with facilitators, no negative written comments were made.

___ 8. The Presiding Official conducted the conference in an orderly fashion and facilitated the accomplishment of the agenda items.

Responses: SA=31, A=12, N=2, D=0, SD=0
Comments:
Extremely positive.

___ 9. The conference was dominated by a few individuals.

Responses: SA=3, A=1, N=7, D=23, SD=10
Comments:
Generally positive, but a few indicated that there were problems with certain people dominating in the working groups.

___ 10. The election process used to select the White House Conference delegates was satisfactory.

Responses: SA=11, A=24, N=5, D=4, SD=0
Comments:
Generally felt that this process should have been handled differently.

___ 11. The seven preconferences made a valuable contribution to the Governor's Conference.

Responses: SA=19, A=17, N=7, D=1, SD=0
Comments:
Generally positive, with most respondents feeling that the preconferences were essential for their participation in the Governor's Conference.

___ 12. Meals served during the conference were satisfactory.

Responses: SA=23, A=19, N=3, D=3, SD=0
Comments:
Extremely positive, especially those comments pertaining to the food service. Some concern by those who wanted low fat/low cholesterol alternatives.

___ 13. The meeting rooms were satisfactory.

Responses: SA=12, A=27, N=5, D=4, SD=0
Comments:
Mixed reviews, with some of those in windowless surroundings negative.

___ 14. The Park Plaza Hotel staff served the conference needs.

Responses: SA=29, A=16, N=2, D=0, SD=0
Comments:
Comments were extremely positive.

___ 15. The logistical organization of the conference was good.

Responses: SA=21, A=26, N=1, D=0, SD=0
Comments:
Extremely positive, especially concerning Conference Coordinator Bob Cooper.

___ 16. The conference process used to arrive at the final set of resolutions was successful.

Responses: SA=11, A=29, N=7, D=4, SD=1
Comments:
Responses were mixed, with the most negative comments concerning the lack of time at the end for deliberations on the final conference resolutions.

Additional Comments on the Governor's Conference:
Many additional comments were written in the space provided on the evaluation forms. These ranged from mostly positive comments about the worth of the Conference and how privileged participants felt, to a few negative comments about inadequate public relations and representation.

UNSOLICITED EVALUATION RESULTS

An effort was made, whenever possible, to maintain a written record of criticisms of any and all elements of the Governor's Conference process that were made known to conference headquarter's personnel. These comments were generally more negative than positive with the former focusing on negative aspects of the preconferences, the domination of some meetings by librarians, and the lack of publicity. Positive aspects noted were the preconferences, publicity assistance provided to federations for the preconferences, and the inclusion of eastern Montana and Native Americans.

SECTION VIII: FUNDING AND SUPPORT

BACKGROUND

The Montana State Library Commission, at its March 1989 meeting, approved the use of federal Library Services and Construction Act (LSCA) funding to support Montana's Governor's Conference. The Commission had the foresight to increase the request from $15,000 to $20,000. In addition, in July 1989 Charles Reid, NCLIS Chair, wrote to the governors of all fifty states and offered additional funding in support of this activity. For each state with less than 1,000,000 population, $18,000 was offered. Later in the planning of Montana's conference, the U.S. Department of Education informed the State Library that its allotment for LSCA Title I funds would be slightly higher than anticipated. Since projections indicated that costs would outrun revenues, this unanticipated increase of $1664 was added to the revenues for the conference. Thus, a total of $39,664 was available from these three sources.

CORPORATE AND OTHER SPONSORSHIP

Even with the limited number of delegates, however, the costs still were estimated to be higher than the funding available, primarily because of travel costs for delegates from the far eastern stretches of Montana. In addition, each of the regional preconferences was offered up to $500 for costs related to the organization and announcement of these activities, and the Native American preconference was an unanticipated expense. Because of the shortfall, the conference coordinator in particular, needed to solicit corporate and other support to supplement the federal funding. He was quite successful in accomplishing this, and, along with contributions from the State Law Library, we were able to close this gap. As of June 6, 1991 there was a total of $462.75 left in the conference accounts. This balance will be used to pay part of the cost of distributing this final conference report which is being printed at no cost by State Farm Insurance.

Following is an accounting of the contributions, both monetary and in-kind, made by corporations and agencies in support of Montana's Governor's Conference:

Major Contributors:

State Farm Insurance Company
- Microcomputer, printer, and software to use in conference coordinator's office
- Printing of final report of the Governor's Conference
- (With special thanks to Ron Ashabraner, Claims Office, for making the arrangements for these contributions)

IBM Corporation
- $300.00 to cover the cost of two refreshment breaks
- Free use of microcomputers and printers during the Conference
- PALS automated literacy display at the Conference

Mead Data Central
- $1,000 donation to the Conference to cover cost of keynote speaker

State Law Library of Montana
- $800 to cover the cost of refreshment breaks
- Solicited donation from Mead Data Central

Davis Business Machines
- Photocopier and paper for use during the Governor's Conference

Other Contributors:

Montana Power Company

MDU Resources Group, Inc.

Margaret Warden

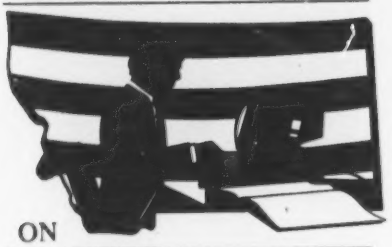
Several delegates and other participants did not claim the full reimbursement to which they were entitled. The in-kind donations of various libraries, agencies, and businesses, particularly those in the Helena area, are too numerous to mention. In addition, two of the library federations returned funding from their allotments, in support of the Conference. But we would be remiss if we did not single out the State Law Library, Corette Library at Carroll College, and the State Library, and their staff members and students, especially. The contributions of numerous individuals who volunteered as committee members, facilitators, resource people, recorders, and for numerous other tasks also go beyond mention.

For all the contributions made to the success of the Governor's Conference, we thank you. These contributions overshadow the public funding with which this process began. It was the intent of the planners of the White House Conference that local support, both public and private, be generated so that state activities would not be wholly supported by federal funding. In this, Montana succeeded admirably.

APPENDIX A: GOVERNOR'S CONFERENCE AGENDA

M O N T A N A

GOVERNOR'S CONFERENCE



ON

LIBRARY AND INFORMATION SERVICES

JANUARY 6th-8th, 1991

CONFERENCE AGENDA

Sunday, January 6

3:00 - 5:00 p.m. **Registration** - Main Lobby, First Floor, Park Plaza Hotel, Helena

5:00 - 6:00 p.m. **Reception for Delegates & Guests** - Rimini Room

6:30 - 8:00 p.m. **Keynote Banquet** - Elkhorn Rooms A & B

Flag Ceremony by members of the Girl Scouts and the Boy Scouts of America

Margaret S. Warden, Governor's Conference Co-Director and former Commissioner, National Commission on Libraries and Information Science and former member of the Montana Legislature, will make some brief remarks on the 1978 Montana Governor's Conference

Judith A. Meadows, Presiding Conference Official, will introduce the keynote speaker, **Bob Berring.** Berring is currently a Professor of Law and Law Librarian at the University of California, Berkeley. He will provide his vision for the future of library and information services.

8:00 - 9:00 p.m. **Information Sessions** - Rimini Room, Marysville Room, Unionville Room

Resource Persons will discuss with the delegates the conference themes of library and information services for literacy, for democracy, and for productivity. Discussion will include an overview of five general categories of issues resulting from the preconference activities. A question and answer period will follow.

Unionville Room:
Andrine Haas, Director
Jane Carey Memorial Library
Dawson Community College
Susan Long, Director
Medical Library
Kalispell Regional Hospital

Rimini Room:
Georgia Lomax, Director
Flathead County Library
Beverly Gibson
Assistant Director
Montana Assoc. of Counties

Marysville Room :
Rita Schmidt, Librarian
Morningside School, G.F.
Barbara Ridgway
District Library Media
Coordinator, Helena
School District #1

1515 EAST SIXTH AVENUE • HELENA, MONTANA 59620 • TEL: (406) 444-5350 • FAX: (406) 444-5612

continued

Monday, January 7

7:00 - 8:45 a.m. **Governor's Breakfast and General Session I** - Elkhorn Room B

Welcoming Address from The Honorable Stan Stephens, Governor of Montana

Introduction of those interested in being delegates to the White House Conference

9:00 - 11:00 a.m. **Working Group Session I -**
(Groups listed below will apply to all Working Group Sessions)

Group #1
Room: ***Rimini A***
Facilitator: **Jon Sesso**
Resource Person:
Georgia Lomax
Frank Adams
Bruce Bugbee
Jerry Christison
Bev Coleman
Fred Fisher
Eleanor Gray
Beverly Hadley
Beverly Knapp
Gaye Walter
Raelen Williard

Group #2
Room: ***Elkhorn A***
Facilitator: **Karen Everett**
Resource Person:
Rita Schmidt
Ron Ashabraner
Norma Bixby
Karen Hatcher
Pat Knudsen
Jerry Long
Louise Nieskens
Pat Palagi
Debbie Schlesinger
Gary Spaeth
John York

Group #3
Room: ***Suite 203***
Facilitator: **David Orendorff**
Resource Person:
Beverly Gibson
Sally Bullers
Mary Ann Hampton
Jessica Higgins
Carl Knudsen
Claudette Morton
Jim Nybo
Deanna Parisian
Janet Stevenson
Emory Robotham
Gail Wilkerson

Group #4
Room: ***Unionville***
Facilitator:
Dr. Henry McClernan
Resource Person:
Barbara Ridgway
C.E. Abramson
Bob Andersen
Nathan Bender
Gary Cady
Mary Conklin
Jean Failing
Joan Kurz
Charles Nottingham
David Toppen
William Zook

Group #5
Room: ***Rimini B***
Facilitator: **Marie Deegan**
Resource Person:
Susan Long
Jesse Barnhart
Susanne Des Jardins
Mary Doggett
Peggy Floerchinger
Mary Hardy
Bob James
Joyce Janacaro
Mike Johnson
Dennis Taylor
Izella Warner

Group #6
Room: ***Marysville***
Facilitator: **Mary Hudspeth**
Resource Person:
Andrine Haas
Rolane Christofferson
Clyde Cromwell
Frank Davis
Donna Heggem
Anita Nelson
Blanche Richardson
Barbara Saint
Peggy Stauffer
Joan Voise
J.R. Weber

continued

11:30 a.m. - 12:30 p.m. **Lunch** - Elkhorn Room B

12:30 - 1:30 p.m. **General Session II** - Elkhorn Room A

Panel Discussion on Montana Libraries -- "Where We Are Today; Where We Will Need To Be In The Future?"

Moderator:
Richard T. Miller, Jr., Montana State Librarian and Conference Co-Director

Panel Members:

Jerry Christison
Assistant Deputy Director
Small Business Administration

Eric Feaver
President
Montana Education Assoc.

Georgia Lomax
Director
Flathead County Library

Jane Howell
Acting Director
Eastern Montana College Library

Beverly H. Knapp
City Commissioner
Bozeman

2:00 - 4:30 p.m. **Working Group Session II** - Assigned Rooms

5:00 - 6:00 p.m. **Dinner** - Elkhorn Room B

6:15 - 8:15 p.m. **Working Group Session III** - Assigned Rooms

8:30 - 9:30 p.m. **Entertainment by the Helena Boychoir** - Elkhorn Room B

9:30 p.m. **Optional Special Group Meetings** - Self Assignment

11:00 p.m. **DEADLINE FOR SUBMISSION OF RESOLUTIONS**

Tuesday, January 8

8:00 - 9:30 a.m. **Continental Breakfast and Working Group Session IV** - Assigned Rooms

Working groups will review and discuss all resolutions in preparation for debate and voting in the afternoon

9:00 a.m. **DEADLINE FOR SUBMISSION OF WHITE HOUSE CONFERENCE DELEGATE NOMINATION FORMS**

continued

9:30 a.m. **DEADLINE FOR OBSERVERS TO REGISTER INTENT TO ADDRESS DELEGATES DURING GENERAL SESSION III**
(Observers must register with conference staff by 9:30 a.m. on intention to speak. Staff will record subject and assign schedule or stand-by time.)

9:45 - 11:15 a.m. **General Session III** - Elkhorn Room A

Introduction of delegates wanting to attend the White House Conference on Library and Information Services (WHCLIS) as one of Montana's four official delegates

Vote to select WHCLIS candidates

Opportunity for observers to address conference delegates *(Three minutes each speaker; 45 minutes total allotted for this activity; observers must register with conference staff by 9:30 a.m. on intention to speak. Staff will record subject and assign schedule or stand-by time.)*

Delegate questions and answers; explanation of how afternoon's debate and voting will proceed

Karen Everett, a 1978 White House Conference Delegate from Montana, will speak on how the issues of the 1978 White House Conference served as a catalyst for change

11:20 a.m. - 12:45 p.m. **Lunch** - Elkhorn Room B

Margaret S. Warden will introduce **The Honorable Pat Williams,** U.S. House of Representatives, and member of the White House Conference Advisory Committee

1:00 - 3:30 p.m. **General Session IV** - Elkhorn Room A

Debate and vote on resolutions

3:30 - 4:00 p.m. **White House Conference Candidates Announcement** - Elkhorn Room A

Announce 12 WHCLIS candidates to be on mail ballots

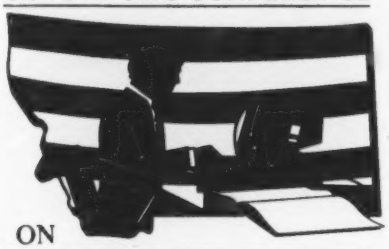
Each WHCLIS candidate allotted one minute to address delegates

4:00 p.m. **Adjournment**

APPENDIX B: OFFICIAL RESOLUTIONS

M O N T A N A

GOVERNOR'S CONFERENCE



ON

LIBRARY AND INFORMATION SERVICES

JANUARY 6th-8th, 1991

OFFICIAL RESOLUTIONS

1991

Montana Governor's Conference on Library and Information Services

1515 EAST SIXTH AVENUE • HELENA, MONTANA 59620 • TEL: (406) 444-5350 • FAX: (406) 444-5612

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LITERACY

LITERACY PROGRAMS FOR ADULTS AND CHILDREN

(includes assistance for bilingual individuals)

WHEREAS, to be literate is to possess and to use skills such as reading with comprehension, writing, speaking and listening, and mathematical computing which enable individuals to solve problems, to meet their own objectives and to function effectively in their environments; and,

WHEREAS, all libraries need to be proactive in promoting and coordinating community literacy programs; and,

WHEREAS, libraries in Montana need to make available facilities and resources for literacy programs and assistance for bilingual individuals and the illiterate.

NOW, THEREFORE, BE IT RESOLVED that the State Library and Library Federations working in cooperation with public and school libraries, churches, social service agencies, organized labor, and the business community will assist ongoing programs, or establish literacy programs where none exist, in all counties. Techniques from established national literacy programs will be utilized. This cooperative effort will include establishing the position of a full time literacy coordinator under the auspices of the State Library who would utilize the 1989 report of the Montana State Adult Literacy Council, assist in assessing the literacy concerns of each community, establishing training for librarians in identifying and dealing with literacy problems in a sensitive way; suggesting appropriate resource materials; coordinating with other agencies in the community (Salvation Army, Job Service, Native American Center) who may have identified literacy problems, and determining ways of increasing library involvement in addressing literacy concerns.

BE IT FURTHER RESOLVED that this ongoing service will benefit all citizens in each participating community and will be implemented over a four year time period. Financial assistance from churches, social service agencies, organized labor, school districts, libraries, private and corporate donations, state and federal grants will fund the program. In certain geographic areas, special emphasis will be given to providing for bi-lingual students Kindergarten through 4th grade and adults by choice.

* * * * *

PROVIDE THE PUBLIC WITH DISTANCE EDUCATION CLASSES

WHEREAS, there is a growing need for further education for citizens in all areas of our state; and,

WHEREAS, there are many groups working on providing distance education to schools such as the state telecommunications cooperative.

NOW, THEREFORE, BE IT RESOLVED that library staffs and volunteers will work in cooperation with schools and post-secondary educational institutions to bring further education to the general public via telecommunications.

BE IT FURTHER RESOLVED that the State Library should work with a variety of groups to see that this service becomes technically and financially possible on an on-going basis.

* * * * *

TECHNOLOGICAL LITERACY IN LIBRARIES

WHEREAS, all citizens can benefit from an increased awareness of information technologies; and,

WHEREAS, all libraries are becoming involved with technology; and,

WHEREAS, many librarians and library users are intimidated by technology.

NOW, THEREFORE, BE IT RESOLVED that library personnel, patrons, volunteers and friends with expertise will provide training to patrons on the use of technological equipment such as the FAX machine, computers, automated catalogs.

BE IT FURTHER RESOLVED that the cost of this training will be paid for by the public and that the training will begin immediately and be on-going.

PRODUCTIVITY

FUNDING (1)

WHEREAS, it is desired that the Montana State Library take a leadership role in the development and coordination of Montana's library resources at all levels across the state; and,

WHEREAS, the 1989 Legislative Session enacted HB 193; but it was not fully funded.

NOW, THEREFORE, BE IT RESOLVED THAT the 1991 legislative session provide for a distribution of grants to public libraries by the State Library Commission on a per capita and per square mile basis; providing for reimbursement for interlibrary loan lending; providing that such aid may not be used to supplant local operating support of libraries; providing for base grants to local libraries for support of cooperative services through federations; and providing for a state multilibrary card.

PASSED UNANIMOUSLY BY DELEGATES PRESENT

* * * * *

FUNDING (2)

WHEREAS, Montana's libraries are suffering financially from the limited funding received from state and local governments; and,

WHEREAS, Montana's libraries are prohibited from receiving additional funds by Initiative 105; and,

WHEREAS, this funding constraint has placed local public libraries in a difficult squeeze between increasing demands for services, rising costs of materials, and declining revenues to provide them; and,

WHEREAS, the use of the law creating library districts would facilitate the financing of local libraries; and,

WHEREAS, a change in state law to allow for local option taxes would also allow for more local funding of libraries.

NOW, THEREFORE, BE IT RESOLVED THAT the 1991 Legislature provide flexibility for Montana's local governments to fund library services at the level desired in the local community by exempting library funding from the Initiative 105 ceilings.

NOW, THEREFORE, BE IT FURTHER RESOLVED THAT the Montana Legislature enact comprehensive tax reform.

* * * * *

MONTANA CONSTRUCTION FUND

WHEREAS, Montana's libraries are in desperate need of additional resources; and,

WHEREAS, the Montana legislature will begin their next session in January of 1991; and,

WHEREAS, many of Montana's libraries are in serious need of renovation and repair.

NOW, THEREFORE, BE IT RESOLVED THAT monies be appropriated in the upcoming legislative session to fund a Montana Library Construction Fund.

BE IT FURTHER RESOLVED THAT this be used to provide for matching funds to those monies generated locally to renovate and repair Montana's libraries.

* * * * *

FEDERAL FUNDING FOR SCHOOL LIBRARIES

WHEREAS, many school libraries in Montana benefitted from federal ESEA (Elementary Secondary Education Act) funds; and,

WHEREAS, in recent years legislation governing said funds has allowed for redirection of the monies for uses other than libraries; and,

WHEREAS, this fact coupled with dramatic inflation and the increasing demand for advanced technology has diminished the quality of school library collections and services.

NOW THEREFORE BE IT RESOLVED THAT Congress, as soon as possible, amend the Educational Consolidation and Improvement Act to earmark funds specifically for library materials in a variety of formats, and for technological information services and related hardware.

PASSED UNANIMOUSLY BY DELEGATES PRESENT

* * * * *

IMPLEMENTATION OF SCHOOL LIBRARY ACCREDITATION STANDARDS

WHEREAS, Montana has recently adopted new school accreditation standards, and,

WHEREAS, these standards recognize the importance of the library media program, and,

WHEREAS, these standards also require adequate certified professional staff, and,

WHEREAS, a quality library program is essential in preparing students to think critically across the content areas of the curriculum.

NOW THEREFORE BE IT RESOLVED THAT the State Board of Public Education uphold and implement the current library staffing and program standards effective July 1, 1989.

* * * * *

A STATEWIDE NEEDS ASSESSMENT OF UTILIZATION OF LIBRARIES, THEIR PARTICULAR GOALS AND OBJECTIVES, TRAINING OF LIBRARIANS INCLUDING NATIVE AMERICANS, AND PROMOTION OF PRESENT HOLDINGS

WHEREAS, it is difficult to determine how to best use the limited funds with which most libraries must work; and,

WHEREAS, little is known about the level of education and training of Montana librarians; and,

WHEREAS, Native Americans are a significant segment of Montana's population and the state should know how that segment is represented in the ranks of professional librarians; and,

WHEREAS, present holdings need to be identified and promoted.

NOW, THEREFORE, BE IT RESOLVED the State Library Commission undertake a systematic assessment of the strengths and weaknesses of all of Montana's libraries, including collections, and periodically update it.

BE IT FURTHER RESOLVED that every four years, in the year following a gubernatorial election, the State Library Commission should issue a report on the state of Montana's libraries, and make recommendations for needed improvements.

* * * * *

STATEWIDE/NATIONAL STAKEHOLDERS' SURVEY

WHEREAS, library services are not well-known publicly; and,

WHEREAS, library services are poorly funded; and,

WHEREAS, the libraries in the state need to identify what they do that is useful to others, unique, of high quality and recognizable for these services by others; and,

WHEREAS, the libraries in the state need to strengthen the delivery of publicly desired information and library services; and,

WHEREAS, increased public involvement will enhance support for library issues at the local and state government levels.

NOW, THEREFORE, BE IT RESOLVED that the State Library contract with a professional marketing and research service for a period of two years to design, conduct and analyze a statewide/national stakeholders survey of all library and information services.

BE IT FURTHER RESOLVED that the study be paid for by private, non-profit foundations in partnership with the information services industry, and that the survey results will be used to provide direction for future library and information services and funding; and,

BE IT FURTHER RESOLVED that each local library board will publicize the services of the library and will work to improve funding of the library.

* * * * *

IMPROVED COMMUNICATION AMONG ALL TYPES OF LIBRARIES

WHEREAS, libraries in Montana have meager resources; and,

WHEREAS, most government funding sources in Montana are not lavishly endowed; and,

WHEREAS, Montana taxpayers do not need heavier tax burdens; and,

WHEREAS, Montana citizens do need the best access to information resources as possible.

NOW, THEREFORE, BE IT RESOLVED that all libraries (i.e. school, public, academic and special), librarians and their governing bodies, find as many means possible to share resources: circulation systems, continuing education programs, union lists of serials, staff exchange for cross-training and public relations of these sharing ideas so that students, teachers, school boards, librarians, and the patrons of all libraries in the state of Montana will have the broadest access to information possible starting now and continuing in perpetuity.

BE IT FURTHER RESOLVED that this service will be paid for by or through the hard work of all librarians and their governing bodies.

* * * * *

RESOURCE SHARING

WHEREAS, Interlibrary Loan (ILL) services are widely used across the state; state subsidy of the program is the key to its continued existence; library use is generally limited to where the patron resides; staff expertise varies widely across the state; and,

WHEREAS, it is necessary to continue to build on existing resource sharing programs; and,

WHEREAS, ILL funding subsidies are determined in part by the legislature and legislative action is required to continue the program; and,

WHEREAS, library access is limited to that which the local County provides in terms of holdings, services, staffing and open hours; and,

WHEREAS, a limited number of libraries in the state have professional librarians and fields of expertise vary widely, in many cases libraries are staffed by a single person.

NOW, THEREFORE, BE IT RESOLVED that resource sharing options among libraries be expanded and formalized, options to include but not limited to ILL funding, statewide library card and staff expertise. State and local libraries will continue to fund ILL, implement a statewide library card and share expertise for local libraries and patrons by 1992.

BE IT FURTHER RESOLVED that this service will be paid for by or through legislative action, local libraries and service fees.

* * * * *

MULTI-TYPE LIBRARY COOPERATION

WHEREAS, alone all types of libraries in Montana do not have the administrative, legal and financial structures to provide all the services that citizens of the state of Montana need; and,

WHEREAS, schools and public library services need to be linked to avoid unnecessary duplication; and,

WHEREAS, it would be in the best interest of the people of Montana if there were more cooperation among all libraries, including public, school, tribal, specialized and post-secondary; and,

WHEREAS, there is power in unity; and,

WHEREAS, there needs to be a clear legal and institutional mechanism for cooperation.

NOW, THEREFORE, BE IT RESOLVED the State Library Commission and the Superintendent of Public Instruction should foster alliances between local public libraries and school, and special libraries through the provision of information, training, and technical support to local library boards and librarians, and to local school boards and administrators. This assistance should address the mechanics of cooperation, including interlocal agreements and organizational and management issues.

NOW, THEREFORE, BE IT FURTHER RESOLVED that a special task force be formed by the Montana State Library Commission, the Montana Board of Public Education, Montana Library Association, and Office of Public Instruction, consisting of representatives of the State Library, public libraries, special libraries, schools, tribes, cities, counties, and the legal profession to study legal mechanisms for multi-jurisdictional and multi-type library cooperation.

BE IT FURTHER RESOLVED that based on the study findings, the task force will draft appropriate legislation to allow and encourage this cooperation; and,

BE IT FURTHER RESOLVED that the work of the task force will be completed by January 1, 1993.

* * * * *

MONTANA OMNI LIBRARY EFFORT (MOLE)

WHEREAS, no single library in Montana can provide all things for all people but, through cooperation and resource sharing, Montana libraries can provide

a wide diversity of information and services; and,

WHEREAS, single library holdings are limited by finances and shelf space; however, in aggregate, overall library holdings across the state are large but often inaccessible to out-of-area users; and,

WHEREAS, electronic communication is a fact of life today; libraries need to be a part of it; various services are available; and,

WHEREAS, provision of a minimum level of communication capability at each library is essential; and,

WHEREAS, Montana is a part of the Western Library Network; and,

WHEREAS, the Western Library Network is a regional system of information sharing which utilizes a laser disk, microfiche or an on-line data base of library materials; and,

WHEREAS, the Western Library Network is terminating the microfiche service effective October, 1992; and,

WHEREAS, Interlibrary Loan requests from out-of-state libraries result in $5 to $20 fees paid by the local libraries - if the same request can be filled by an in-state library, no fee is charged; and,

WHEREAS, knowledge of holdings statewide can provide the opportunity to improve the breadth and diversity of cumulative holdings through better assignment of available resources.

NOW, THEREFORE, BE IT RESOLVED that a concerted effort should be undertaken to place the holdings of every library in Montana into the Western Library Network, to be known as the Montana Omni Library Effort (MOLE), with governmental and private funding.

BE IT FURTHER RESOLVED that the Montana State Library be charged with the responsibility of coordinating this entire effort; and,

BE IT FURTHER RESOLVED that the State Library Commission should initiate a collaborative public/private partnership, together with the Montana Library Association, and Montana's business community, to develop and implement a strategy to fund a large initial investment in technology networking hardware for all of Montana's libraries.

BE IT FURTHER RESOLVED that computers be purchased and installed in every library in the state for the capability of LaserCat and modem queries. The State Library will provide leadership for establishing communication standards which ensure compatibility among libraries as outlined in the State Library's automation section of its Long Range Plan.

* * * * *

PROVIDING MORE UP-TO-DATE COLLECTIONS FOR MONTANA LIBRARIES

WHEREAS, the average material in Montana libraries collections is not current; and,

WHEREAS, the citizens of the state of Montana need access to current and up-to-date information; and,

WHEREAS, the operating budgets of libraries in Montana are not adequate to provide current information.

NOW, THEREFORE, BE IT RESOLVED that all publicly funded libraries will immediately begin to develop a system to provide toll-free electronic access to future and existing databases in a centralized location.

BE IT FURTHER RESOLVED that all levels of Montana government will accept fiscal responsibility to upgrade materials in all types of libraries in order to provide Montana residents with the most up-to-date information available as soon as possible.

* * * * *

UNIFORM FORMAT AND STATEWIDE DATABASE FOR INDEXING LOCAL HISTORIES

WHEREAS, there is a wealth of information in the local histories written in the state of Montana; and,

WHEREAS, it is often difficult to find certain facts and information because of the lack of an adequate index to local histories; and,

WHEREAS, authors of Montana local histories do not always have access to training in how to provide an adequate index.

NOW, THEREFORE, BE IT RESOLVED that a task force be appointed by the State Library and the Montana State Historical Society to develop a uniform format and statewide database for indexing local history materials and that local information

meetings be held to train persons (libraries, churches, museums, genealogical groups) in the system developed by 1995.

BE IT FURTHER RESOLVED that this service will be paid for by or through the use of a Library Services and Construction Act federal grant.

* * * * *

DEVELOP A DATABANK OF LIBRARY AND ARCHIVAL EXPERTISE

WHEREAS, Montana is fortunate to have much expertise on the staffs of libraries and archives in the state; and,

WHEREAS, there are many libraries and archives in the state that have need for expert information in these areas.

NOW, THEREFORE, BE IT RESOLVED that a databank of experts in the library and archival fields be developed, in the next year, by the Montana State Library to be accessible to anyone who has a need to consult experts in the library and archives field.

* * * * *

PROVISION OF A STATE CENTER AND DATA BASE FOR THE COLLECTION OF TRIBAL HISTORIES AND NATIVE AMERICAN INFORMATION

WHEREAS, each of the Indian reservations in Montana has a Tribal College Library that contain tribal archives; and,

WHEREAS, crucial tribal histories are gathered and housed in the Tribal College Libraries; and,

WHEREAS, Indian tribes are an important part of the history and culture of Montana; and,

WHEREAS, the teaching of tribal history and culture is an important part of the teaching of Montana history.

NOW, THEREFORE, BE IT RESOLVED that a coordination effort be developed to collect bibliographies of tribal history, and other materials important to Native American culture in Montana collections from each of the tribal reservations.

BE IT FURTHER RESOLVED these bibliographies be submitted to the State Library to develop a statewide index of this information in cooperation with the Montana State

Historical Society to ensure that Montana Indian tribal history materials will be an integral part of Montana history; and,

BE IT FURTHER RESOLVED that this service will be paid for by or through state funding from the 1993 Legislature, federal funds, and private and tribal grants.

* * * * *

BUILD COALITIONS WITH OTHER ORGANIZATIONS SO THAT THE LIBRARY WILL SERVE AS A CLEARINGHOUSE FOR INFORMATION ABOUT THE ENTIRE COMMUNITY, ITS AGENCIES AND ORGANIZATIONS AND REACH NON-LIBRARY USERS

WHEREAS, it is important to provide a clearinghouse on community issues; and,

WHEREAS, it is worthwhile to expand the library's base of support and bring on additional library users; and,

WHEREAS, it is critical to equalize access to underserved and unserved constituencies such as senior citizens; and,

WHEREAS, it is worthwhile to utilize non-library resources such as grocery stores, radio stations, neighborhood centers, etc. to reach non-library users.

NOW, THEREFORE, BE IT RESOLVED that libraries will establish a network with others in the community so that the library will serve as a clearinghouse of community information and services available to all constituencies.

BE IT FURTHER RESOLVED that coalitions and networks should be supported through local efforts and by local librarians.

* * * * *

CREATION OF A MONTANA CLEARINGHOUSE OF INFORMATION ON ALCOHOL, DRUGS AND MENTAL HEALTH

WHEREAS, alcohol, drug abuse, and mental health problems are a major concern throughout the nation and in Montana; and,

WHEREAS, these issues are health concerns that affect all Montanans; and,

WHEREAS, there are many state and local sources of audio, visual, electronic, and written information; and,

WHEREAS, recent amendments to the Library Services and Construction Act (LSCA) Title I expand specific purposes of LSCA to "include materials and programs aimed at preventing and eliminating drug abuse".

NOW, THEREFORE, BE IT RESOLVED that the Montana State Library Commission will adopt the LSCA priorities which address alcohol and drug information, that there will be a collaborative effort throughout the state to establish a clearinghouse of information on alcohol, drug, mental health and other wellness issues that affect communities in Montana, that the clearinghouse will be located in the Montana State Library and will be available to the public one year from now.

BE IT FURTHER RESOLVED that this clearinghouse of information will be paid for through LSCA grant money, Federal grant money administered by the various state agencies involved in alcohol, drug and mental health issues, and in cooperation with private funding sources.

* * * * *

HEALTH SCIENCE AND MEDICAL INFORMATION SERVICES

WHEREAS, health professionals and the general public, especially in rural areas, need increased access to health information; and,

WHEREAS, quality of health care is dependent on timely access to current medical knowledge; and,

WHEREAS, physicians and other health professionals rely on health science libraries for information to delivery quality health care; and,

WHEREAS, health science libraries are crucial to the performance of medical and biomedical research; and,

WHEREAS, there is an increased demand by patients, their families, and other citizens for consumer oriented health information; and,

WHEREAS, there are over twenty-thousand health professionals licensed in Montana; and,

WHEREAS, health science libraries are not accessible to many physicians, other health professionals, researchers, and consumers; and,

WHEREAS, the major university libraries in Montana are unable to give priority outreach services to health professionals; and,

WHEREAS, the state library and other public libraries have limited resources to provide health and medical information services to providers and consumers.

NOW, THEREFORE, BE IT RESOLVED that the State Library, the Montana Legislature and the Federal Government provide for improved access to health information for health care providers, patients and their families, the general public, and for biomedical researchers by 1) the provision of adequate funding for the development and maintenance of health science library resources, 2) the efficient coordination of statewide health information services, 3) the development of increased access to health information for rural providers and consumers, 4) the improvement of linkages between public, university, and hospital libraries, 5) the provision of education for library professionals, 6) the implementation of communication technologies throughout Montana, and 7) the dissemination of public knowledge and awareness of health information services.

* * * * *

THE IMAGE OF MONTANA LIBRARIES AND THE NEED FOR IMPROVED PUBLIC RELATIONS

WHEREAS, it is important to educate the public about the importance of libraries and the services libraries provide; and,

WHEREAS, libraries need to learn to market their services and update their image.

NOW, THEREFORE, BE IT RESOLVED that the State Library will seek members from the nearest Service Corps of Retired Executives to put together a complete public information program promoting libraries.

BE IT FURTHER RESOLVED that local librarians and library supporters will become more active in advertising the library services.

* * * * *

DEVELOP ATTRACTIVE, COMMENSURATE, EQUITABLE, COMPETITIVE SALARIES FOR LIBRARY STAFF

WHEREAS, it is important to attract and retain quality staffs for libraries.

NOW, THEREFORE, BE IT RESOLVED that the Montana Library Association with the Montana State Library Commission, trustees and friends, the Office of Public Instruction, the State Personnel Division and librarians compile a state and regional salary survey and that they further develop information which will educate the public

as to the value of skills and services provided to the community and compare library salaries with other professions noting the professional education requirements.

BE IT FURTHER RESOLVED that this will be paid for by the Montana State Library and that this information be kept current and ongoing, and that the data gathered be used to determine and establish adequate compensation for librarians and other library staff.

* * * * *

CONTINUING EDUCATION FOR LIBRARIANS

WHEREAS, it is important to upgrade local staff skills, knowledge and abilities and to keep trustees abreast of the latest trends; and,

WHEREAS, there is need for and interest in having certified librarians and if that is the case then accredited course work needs to be made available to them; and,

WHEREAS, it is difficult to get the specialty courses required which are only offered at three sites in the state; and,

WHEREAS, the telecommunication industry is providing classes for public school students and could use the same technology to provide this program to a variety of sites; and,

WHEREAS, it is important for people on the state level to know what the needs and concerns of local libraries.

NOW, THEREFORE, BE IT RESOLVED that the Montana State Library, in cooperation with institutions of higher education, the Montana Library Association and the federations provide local workshops and educational development opportunities some of which will be accredited classes for local library staffs and trustees.

BE IT FURTHER RESOLVED that some programs could be done through telecommunications, that this in-service program begin in 1991 and continue, and that the cost of this in-service program be paid for by the State of Montana, an LSCA grant, MLA dues and a small charge per participant per class.

* * * * *

OFFER A MASTER'S DEGREE IN LIBRARY SCIENCE THROUGH WESTERN INTERSTATE COMMISSION FOR HIGHER EDUCATION (WICHE)

WHEREAS, there are professional library positions in Montana which require a masters degree from an American Library Association-accredited institution; and,

WHEREAS, there is no American Library Association-accredited masters degree program in library science offered by any Montana institution of higher learning; and,

WHEREAS, Montana has entered into providing professional educational programs at a lower cost to its citizens with other institutions of higher education in the region through WICHE.

NOW, THEREFORE, BE IT RESOLVED that the State Library work with the Board of Regents to offer a masters degree from an American Library Association-accredited institution to Montana citizens at a reduced tuition rate through WICHE.

* * * * *

ADDING TO THE STATE LIBRARY STAFF A PERMANENT, PROFESSIONAL GRANT WRITER

WHEREAS, Montana's libraries lack sufficient funds to accomplish their mission of providing quality information services to the general public; and,

WHEREAS, there is a growing need for the services of Montana's libraries; and,

WHEREAS, grant funds are available both nationally and on a statewide basis; and,

WHEREAS, part of all funding for library programs has and continues to be generated from grant sources; and,

WHEREAS, all levels of libraries need the expertise of a professional grant writer.

NOW, THEREFORE, BE IT RESOLVED that the State Library will fund a professional grant writer who will research and identify all available grant opportunities pertinent to the needs of libraries, prepare proposals and conduct workshops on behalf of local and state libraries in response to those opportunities.

* * * * *

AFFIRMATION OF THE REPORT

WHEREAS, the Montana State Library Commission formed a Blue Ribbon Panel on Libraries at Risk; and,

WHEREAS, the Panel was charged to examine the full range of problems and opportunities facing all of Montana's libraries and to make recommendations for action; and,

WHEREAS, the Panel completed its charge on December 12,1990 in a report to the State Library Commission.

NOW, THEREFORE, BE IT RESOLVED that the Governor's Conference delegates will heartily endorse the findings and recommendations of the report.

BE IT FURTHER RESOLVED that these recommendations be implemented as recommended in the Report.

PASSED UNANIMOUSLY BY DELEGATES PRESENT

DEMOCRACY

FREEDOM OF ACCESS

WHEREAS, democracy is based on an informed citizenry; and,

WHEREAS, Montana state law mandates free public library service; and,

WHEREAS, the citizens of Montana have the right to expect library service to include use of library facilities, circulation of materials and library cards.

NOW, THEREFORE, BE IT RESOLVED that all public libraries will continue to offer their services for all citizens of Montana.

* * * * *

STATEWIDE LIBRARY CARD

WHEREAS, all Montanans should be able to access the information services available at Montana libraries; and,

WHEREAS, Montana libraries are funded, in part, by public tax monies; and,

WHEREAS, library service is lacking in many Montana rural areas; and,

WHEREAS, citizens of Montana must have equal access to information; and,

WHEREAS, House Bill 193 enacted in the 1989 legislature provides the mechanism for funding for the state-wide multilibrary card; and,

WHEREAS, school libraries, academic libraries and certain special libraries need to be part of the state-wide multi-library card; and,

WHEREAS, there is a successful demonstration project in southeastern Montana to be studied.

THEREFORE BE IT RESOLVED that avenues be established to include school, academic, and certain special libraries by amending the appropriate law.

BE IT FURTHER RESOLVED that ample state funding be secured for the state multilibrary card in HB 193 immediately; and,

BE IT FURTHER RESOLVED that libraries of different types work cooperatively to further a statewide library card.

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CENSORSHIP AND RIGHTS-PATRONS' PRIVACY

WHEREAS, the protection of privacy is a fundamental right under the Montana and U.S. Constitution; and,

WHEREAS, libraries must protect their patrons' privacy; and,

WHEREAS, library users have a right to know their rights are protected.

NOW, THEREFORE, BE IT RESOLVED that libraries, their boards, staff and Montana State Library will protect their patrons' privacy.

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CENSORSHIP AND RIGHTS (1)

WHEREAS, in support for free access to library resources; and,

WHEREAS, in defense of freedom; and,

WHEREAS, that this no-cost service will benefit the citizens of Montana.

NOW, THEREFORE, BE IT RESOLVED that the Governor's Conference on Library and Information Services will issue a strong statement supporting free access to library resources.

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LIBRARY ACCESS FOR DISABLED AND HOMEBOUND

WHEREAS, democracy is based on an informed citizenry; and,

WHEREAS, there are citizens in Montana that are disabled or homebound; and,

WHEREAS, there are other citizens in Montana that are members of special groups: i.e. senior citizens and disabled citizens.

NOW, THEREFORE, BE IT RESOLVED that public libraries in Montana seek means to provide library services to disabled and homebound persons, senior citizens and any other groups needing special help in using library resources by seeking help from community volunteers, having home delivery of books and materials, meeting federal guidelines for disabled access, and providing readers in nursing homes.

BE IT FURTHER RESOLVED that this service will be paid for by or through local and state funds and federal LSCA grants.

* * * * *

DEVELOP A STATE-WIDE "RADIO READING SERVICE"

WHEREAS, there are citizens in the state of Montana who are print handicapped who cannot make use of normal library resources; and,

WHEREAS, the Missoula area has developed a "Radio Reading Service" that has expanded providing its service from Darby to Whitefish; and,

WHEREAS, libraries are charged with providing information to ALL citizens.

NOW, THEREFORE, BE IT RESOLVED that the Montana State Legislature pass enabling legislation giving authority to the State Library Commission to develop and administer a statewide "Radio Reading Service" for use by all persons unable to use standard literary materials for any period of time, including sight handicapped and other disabled persons, with the "Radio Reading Service" being developed on a region by region basis until the whole state is served.

BE IT FURTHER RESOLVED that this service will be paid for by or through a combination of state, local and private funds, along with in-kind donations and volunteer services.

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PUBLIC LIBRARY FOUNDATIONS

WHEREAS, local tax-supported funding for public libraries often are not sufficient to provide quality library services; and,

WHEREAS, private gifts and bequests to the library offer substantial benefits to all members of the community; and,

WHEREAS, the establishment of a local public library foundation provides a tax-exempt legal entity to accept and oversee gifts and bequests.

NOW, THEREFORE BE IT RESOLVED that the State Library Commission and the Montana Library Association actively support and assist in the formation of library foundations and endowments for each public library in Montana.

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SCHOOL-PUBLIC LIBRARY PROJECTS

WHEREAS, Montana libraries are suffering financially from the limited funding received from state and local sources; and,

WHEREAS, small libraries (school and public) are subject to limited hours, insufficient collections, lack of adequate facilities and many other problems as a result of limited funding; and,

WHEREAS, LSCA pilot projects have demonstrated that joint school public libraries can be successful.

THEREFORE BE IT RESOLVED that the State Library Commission and the Superintendent of Public Instruction will foster alliances between local public and school libraries in an effort to increase services by eliminating duplication of physical facilities, staffing, and collections.

PASSED UNANIMOUSLY BY DELEGATES PRESENT

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LOBBYING

WHEREAS, the ability of Montanans to obtain library and information services in the 1990's is at risk; and,

WHEREAS, increasing and crushing demands for services are being placed on the libraries; and,

WHEREAS, residents need to be involved in lobbying their state and federal legislators on behalf of library funding.

THEREFORE BE IT RESOLVED that all friends of libraries join to create a partnership of library and school board trustees, friends, and businesses to lobby at the appropriate local state and federal levels for adequate access to information for the residents of Montana.

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CENSORSHIP AND RIGHTS (2)

WHEREAS, community libraries should defend intellectual freedom; and,

WHEREAS, censorship of library materials must be prevented; and,

WHEREAS, libraries need help coping with the problems of censorship.

NOW, THEREFORE, BE IT RESOLVED that the State Library Commission will provide materials in support and sponsor workshops informing librarians on how to promote intellectual freedom and deal with censorship.

BE IT FURTHER RESOLVED that individual libraries should put in place a collection management policy by the local board of trustees and continue to support the American Library Association's Freedom to Read Statement.

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GOVERNOR'S LIBRARY CONFERENCE SCHEDULED FOR EVERY FIVE YEARS

WHEREAS, Montana libraries play a critical role in gathering information, organizing information, and serving the public; and,

WHEREAS, it is important to review periodically the condition of libraries and examine their services and programs.

NOW, THEREFORE, BE IT RESOLVED that the Governor and the State Library Commission should consider holding a Governor's Conference on Libraries and Information Service every five years.

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INCREASE THE NUMBER OF INDIAN LIBRARIANS WITHIN MONTANA

WHEREAS, Native American librarians will be able to access more primary Indian materials; and,

WHEREAS, it is important for young Native Americans to have role models in the professions.

NOW, THEREFORE, BE IT RESOLVED that Talent Search in the Office the Commissioner of Higher Education work with the Montana Library Association, the Montana Education Association, the public high schools and Bureau of Indian Affairs

school counselors to make aware, recruit and counsel Indian students as to the opportunities in library science.

BE IT FURTHER RESOLVED that the sponsoring groups will seek funding for scholarships for likely candidates.

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USE OF NATIVE AMERICAN MATERIALS IN STORY HOURS

WHEREAS, the Native American culture of Montana is integrated into the history of Montana; and,

WHEREAS, there is a lack of awareness of the native American culture in Montana by non-Indians.

NOW, THEREFORE, BE IT RESOLVED that a statewide committee with members from Indian Education Committees, State librarians, Tribal Library Cultural Committees and Native American Senior citizens be organized to develop or share stories or materials that communicate the proper way to tell native American stories and the type of stories that should be shared for use by public schools, public libraries, tribal libraries, parents, children and elders by beginning coordination in 1991.

BE IT FURTHER RESOLVED that this service will be paid for by or through funds from tribal libraries, the Montana State Library, and grants from tribal governments.

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CULTURAL PRESERVATION PROJECT

WHEREAS, Montana contains many Native American cultural resources, and,

WHEREAS, future generations will not have access to this information if an effort is not made to preserve it.

NOW, THEREFORE, BE IT RESOLVED that existing tribal artifacts and archives be cataloged and oral histories be recorded by tribal librarians, and others.

BE IT FURTHER RESOLVED that research be conducted on tribal artifacts by tribal librarians and others; and,

BE IT FURTHER RESOLVED that this material be incorporated into libraries and that libraries promote the use of such materials through training workshops, the use of cultural consultants, etc. for use by all cultural populations in the state of Montana

beginning now and continuing forever; and,

BE IT FURTHER RESOLVED that this service will be paid for by or through state and federal funds, private and tribal grants.

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PROVIDE FAIR GEOGRAPHICAL DISTRIBUTION OF REPRESENTATION ON ALL COMMITTEES ESTABLISHED AT THE STATE LEVEL

WHEREAS, there are sometimes different needs and concerns of people in different parts of the state; and,

WHEREAS, without statewide representation on committees decisions may be made which do not consider the needs and the concerns of all of the state.

NOW, THEREFORE, BE IT RESOLVED that the Montana State Library and the Montana State Library Commission ensure that all parts of the state are fairly represented on all committees, councils, and advisory boards.

BE IT FURTHER RESOLVED that this be paid for by the state and that it be done as soon as possible.

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COURTESY MOTION ON CONFERENCE FOLLOW-THROUGH

BE IT RESOLVED, that the White House Conference delegates, supported by the Conference Co-Directors, with staff support from the Montana State Library staff, be instructed and encouraged to do the following:

1) Present the Conference report to --

- Governor Stephens and pertinent State Officials and Agencies
- Pertinent committees of the 1991 Legislature
- The Montana State Library Commission
- The Montana Library Association
- The Montana Board of Education

2) Develop a conference information packet for use by delegates to inform others about the conference, and provide it to each delegate who expresses an interest in receiving it. The packet might include:

- Presentation notes, overhead transparencies and handouts
- A draft news release
- A list of possible interested local audiences
- A return postcard to report on presentations made

3) Report periodically to the 1991 Governor's Conference delegates on activities following the conference, including dissemination and implementation of the report and White House Conference activities.

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